

जळगाव जनता सहकारी बँक लिमिटेड, जळगाव (शेड्युल्ड बँक),

हेड ऑफिस "सेवा", ११७/११९, नवी पेठ, जळगाव - ४२५ ००१

Customer Dispute Form

Date -

To,
The Branch Manager,
Jalgaon Janata Sahakari Bank Limited
_____ Branch,

Subject :- Regarding dispute related with Electronic transaction in my / our account.

Dear Sir / Madam,

I am customer of your banks _____ Branch. My account details are as under –

Full Name of Account holder - _____

Account Type - _____ Account Number - _____

Card Number - _____

I dispute the following transactions debited to my account –

Date	Transaction Type & Trn Ref No	Transaction done atMerchant / Website name / ATM Id	Transaction Amount	Reason for Disputing the transaction

* Credit with hold funds will not be given for all disputes arising due to misuse and fraudulent usage on cards being reported as stolen or lost.

**For Internet / E-commerce transactions, the customer needs to first contact the Merchant & attempt to resolve the dispute.

I hereby confirm that the information mentioned above is true and to the best of my knowledge.

Account holder's Signature:

Place :

Name:

Date :

Email :

Mobile No :

Use separate sheet if you wish to give any addition information / transaction slip zerox copies.
(Please note that a Retrieval Fee of Rs.100/- shall be charged per transaction to your account if the disputed transaction turns out to be valid.)